

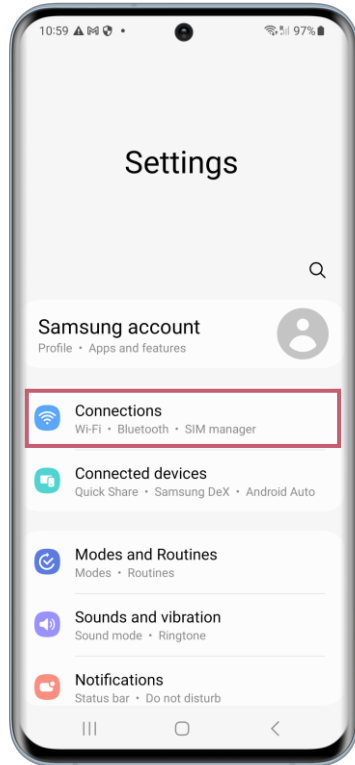
A woman wearing a light-colored t-shirt, dark shorts, a tan hat, and a backpack is sitting on a rocky ledge. She is holding a smartphone in her right hand and looking out over a vast, blue ocean. In the background, there are rugged, rocky hills and a small, isolated rock formation in the water. The scene is bright and sunny.

eSIM Activation Guide – Android (Phone Purchase – QR Code)

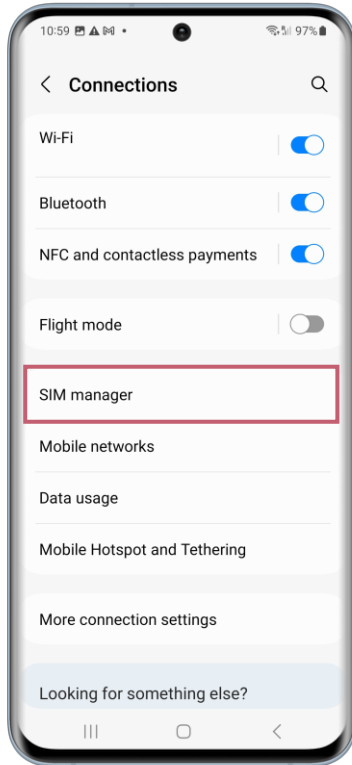
Updated December 2023

This guide outlines the eSIM Activation steps for a user who has purchased an eSIM on the **mobile version** of the Shop.

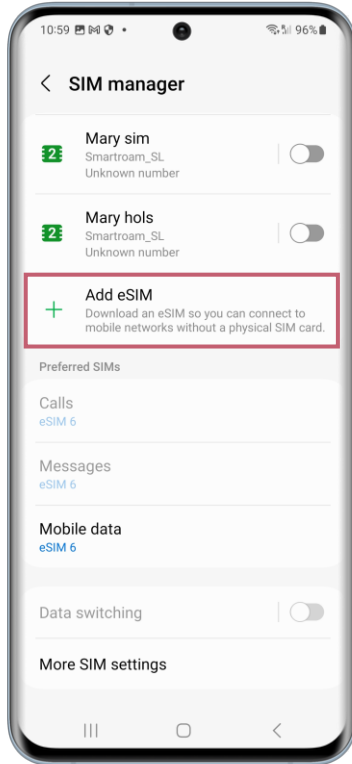
They will have purchased their eSIM on the phone's browser and screenshotted the QR code at the end of their journey, saving it to their phone's photo album.



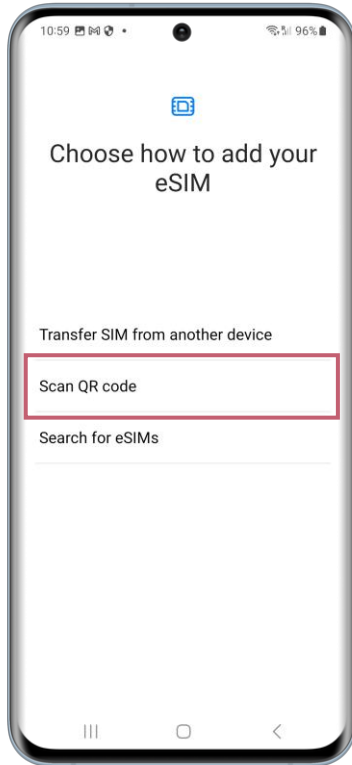
In the settings on your device, select “Connections”.



Once you have done this, select “SIM manager”.



Next select "Add eSIM".



The device will begin to search for available plans.

You can choose "Scan QR Code".

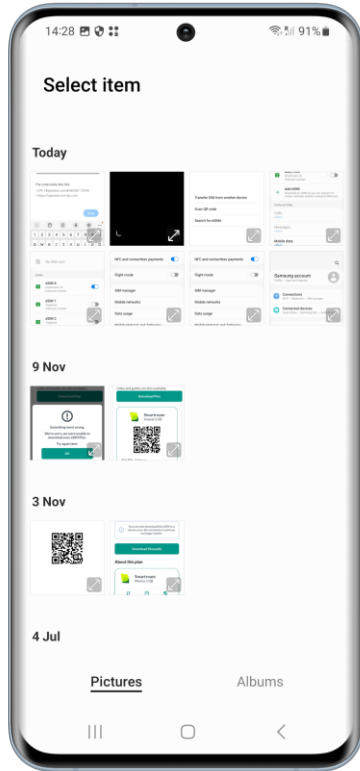


The device camera will then open up on screen.

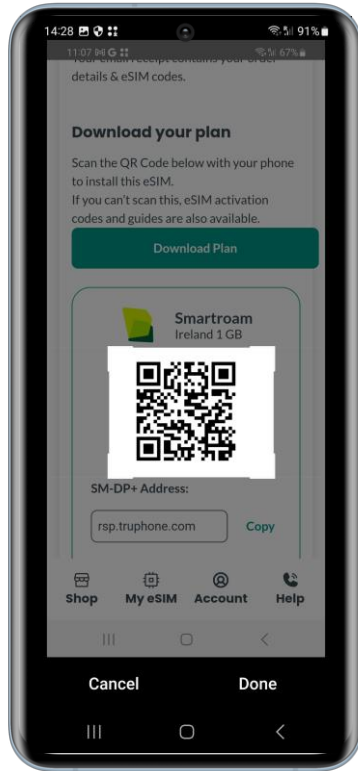
Under the camera focus outline in the middle of the screen is the “photos” icon.

Once this icon is clicked, the phone’s photo album opens and you can select the screenshot of the eSIM QR code.

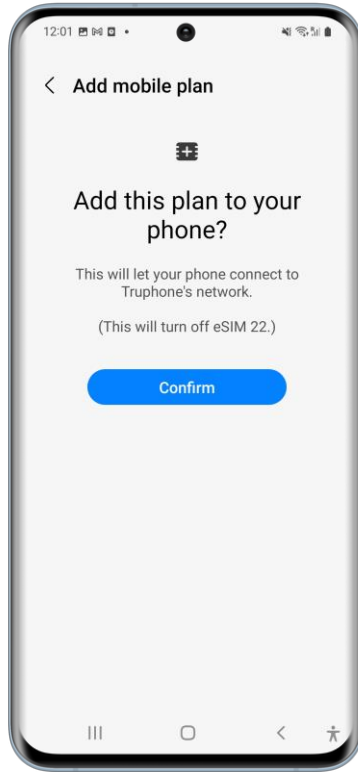
Choose Photo from Album



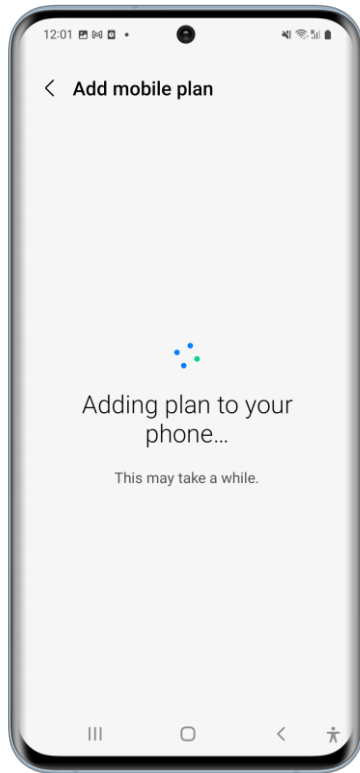
Select the image that contains the screenshot of the eSIM QR code.



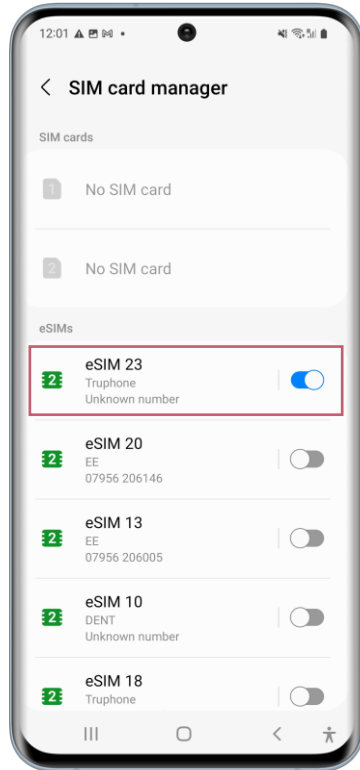
Resize the tabs so that only the QR Code is inside the square on screen. Then click "done" to proceed.



Click "Confirm" to activate and install the eSIM to the device.



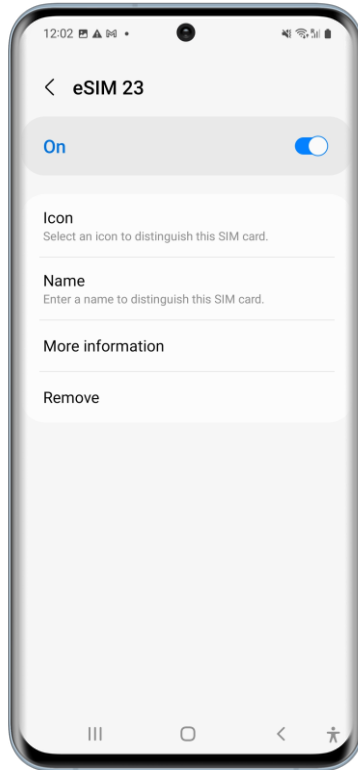
The eSIM will then begin to activate and install.
This can take a few minutes.



Once set up is complete, you will be brought back to the "SIM Card Manager" screen to see which of your SIMs are active and inactive.

The newly activated eSIM will be at the top of the eSIM plan list and will be set to active/switched on.

From here you can click on your active eSIM to see more details about it.



In this screen you can select an icon to make your eSIM more identifiable in the list of eSIMs on your device, rename your new eSIM, find out further information and remove the eSIM from your device.